

Customer Code of Conduct 2020



This code is in effect from the 16th day of May, 2020.

Customers,

At this time, we will be operating under the following rules. These rules may change as the Ontario or Federal Government amends legislation.

This Code is over and above our normal campground and marina rules, which still apply. Strict enforcement of all rules will be in place for all registered names on your occupancy agreement. Any customer, regardless of age, who breaches this Code will be asked to leave the campground or marina immediately and your Licence of Occupation will be cancelled immediately.

Entrance Gate

The entrance gate to the property will only be operational between the hours of 7 a.m. and 10 p.m. This will be in effect from May 16th to May 25th 2020. This means you cannot enter the park outside of those hours.

No Visitors

Until further notice, ONLY immediate family from your primary residence will be permitted in the campground and marina. Those people must be listed on this form.

Common Areas

The following common areas are closed until further notice. All areas that are closed are indicated with a sign. If you are unsure whether something is closed or not, please contact the office for clarification.

- Clubhouse
- Showers
- Playground
- Washrooms
- Pool
- Picnic tables
- Beach

Walking around Campground and Marina

At all times customers must obey social distancing rules as mandated by the Province of Ontario. Currently, you must stay 2 meters or 6 feet away from other customers. You may use walking trails if social distancing rules are followed.

Limit of People on a Campsite or Boat

Until such time as the Government of Ontario amends the number of people allowed to gather (currently capped at five), we are limiting the number of people allowed on a campsite or boat to only the people listed on this form.

Children and/or Under the age of 16

We expect that all parents will ensure their children will obey the rules at all times. If your children cannot follow these rules, please do not bring them to the campground or marina at this time. Children should be accompanied by an adult at all times when off-site. This includes activities such as bicycling and walking.

Golf Carts

Golf Carts are restricted to customers who have mobility issues. Only the registered owner may be permitted in the cart.

Limit of customers in an area

Customers are expected to respect and obey all signage which restricts the number of people permitted in certain areas. Social distancing and gathering rules must be followed.

Supplies

Until such a time as our local supply chain can accommodate seasonal visitors to our region please bring all food and other supplies with you.

Office/Store

The office is open for limited hours. Please do not enter the office, do all business through the window. Please line up outside of the office and obey all social distancing rules.

Respect of others and staff

All Customers, guests and staff are responsible for respecting the dignity and rights of everyone at the campground. Every person has a right to expect their time at the campground will be without any type of discrimination or harassment. We will not tolerate, ignore, or condone discrimination or harassment and we are committed to promoting respectful conduct, tolerance and diversity at all times.

Customer Signature



Owner Signature

List of people allowed on campsite/boat:
